

Our reference: YW.206135 Pool Dyneley

Thank you for taking the time to speak to me regarding the potential loss of profit at your business. You've mentioned the detrimental impact this work may have, and I've included details below of how to make a Loss of Profit claim.

For us to consider any claim for loss of gross profit during this period, as a regulated, audited business, we'll require evidence of your losses in the form of audited accounts.

To enable our accounts department to calculate your loss of gross profit during this time, your claim should be substantiated by reference to certified accounts and provision of the following information will be required:

1. A weekly analysis of turnover (excluding VAT) for the 6 weeks before the works.
2. A weekly analysis of turnover (excluding VAT) for the period of the works.
3. A similar analysis for the previous year for (1) and (2) above.
4. A copy of the latest accounts prepared.

If you can't provide accounts, please supply a copy of the latest annual VAT and corporation TAX returns submitted.

Please forward this information to: documentmanagement@yorkshirewater.co.uk, noting the reference above and your full address on any correspondence.

Claims of this nature will be handled by our Financial Accountant and the scheme's Project Manager.

Please note, your own accountant's reasonable costs in connection with this claim will be met by us. If your business is registered for VAT, you'll be responsible for the VAT element of the accountant's fees.

I trust the above information will enable you to consider this matter, further information is also available on our website: www.yorkshirewater.com/media/suqha2lm/loss-of-profit-policy-v10.pdf

If you've any questions, please give our team a call on 0344 848 1099. We're available Monday to Friday, 8am to 5pm, and we'll be happy to help.

Kind regards

Kate Walker

Customer Experience Lead

Capital Customer Experience Team

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